

# Qantas Indigenous Employment: Cabin Crew Wanted!

*Qantas is Australia's largest airline and a national icon. This position brings with it a responsibility to ensure that our business reflects values of inclusion and diversity. In recognition of this responsibility, Qantas is committed to improving its recruitment and retention of Indigenous people.*

**Qantas is seeking to fill domestic, short-haul Cabin Crew roles to be based at Perth Airport.  
Deadline for applications: Wednesday 26 September 2007**

## Position details

- Hours: Flight Attendants work on a casual basis and need to be available during fixed periods of allocated work for 20 days a month. Shifts can start early in the morning or finish late at night.
- Duties & Responsibilities:
  - Maintaining the safety of passengers and staff on-board;
  - Maintaining the comfort of passengers;
  - Supporting passengers in need of extra attention including unaccompanied children, elderly passengers and parents with young children;
  - Delivery of food and beverages;
  - Maintenance of a high hygiene standard for the duration of the flight including monitoring the cleanliness of toilets; and
  - Provide direction in the aircraft safety procedures as applicable by government regulations.
- Training: Successful applicants will be given all the necessary training to be able to fulfill their duties and responsibilities.

## Key personal attributes

- Good health and fitness
- Interpersonal communication skills
- Team work skills
- Adaptable and flexible
- A caring, customer focus
- Ability to take direction and follow strict safety and operational procedures
- Experience in a face to face customer service role is highly regarded

## Requirements

Applicants must:

- Measure between 163cm and 183cm in height
- Have permanent residency in Australia
- Be over 18 years of age
- Be available all day Thursday 4 and Friday 5 October 2007 for group assessment activities

Interested applicants are asked to send their **Resume + Photo** by Email or Fax to Sarah Thompson on [sarah.thompson@cooperativechange.com](mailto:sarah.thompson@cooperativechange.com), Fax (03) 9822 1055. For further information, please call **1300 788 460** and select Option 2 for Cooperative Change.



Cooperative Change is a consultancy contracted by Qantas to assist with its Indigenous Employment Program.

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